

# Disaster Recovery Resources From the Connecticut Insurance Department

## Tips for Filing A Claim

- Report the claim to your insurer
- Document the damage with photos and/or video
- Make temporary repairs to protect property from further damage
- Keep all your repair receipts
- Document all interactions with your insurer. Keep a diary of:
  - Phone calls
  - E-mails
  - Names of the company representatives.

For help with insurance claims, questions and complaints contact:

**Connecticut Insurance Department**  
**800-203-3447**  
**860-297-3900**  
**[www.ct.gov/cid](http://www.ct.gov/cid)**

## Other Resources

Standard homeowners insurance does not cover flooding. Coverage is available through the National Flood Insurance Program. Federal assistance may also be available for some damages.

**NATIONAL FLOOD INSURANCE PROGRAM**  
**888-379-9531**  
**[www.floodsmart.gov](http://www.floodsmart.gov)**

**UNITED WAY STATEWIDE INFO LINE 2-1-1**  
**Phone: 2-1-1**  
**[www.211ct.org](http://www.211ct.org)**

**FEMA**  
**800-621-FEMA (3362)**  
**TTY (800) 462-7585**  
**[www.disasterassistance.gov](http://www.disasterassistance.gov)**  
**[www.fema.gov](http://www.fema.gov)**

