Disaster Recovery Resources
From the Connecticut Insurance Department

Tips for Filing A Claim

- Report the claim to your insurer
- Document the damage with photos and/or video
- Make temporary repairs to protect property from further damage
- Keep all your repair receipts
- Document all interactions with your insurer. Keep a diary of:
  - Phone calls
  - E-mails
  - Names of the company representatives.

For help with insurance claims, questions and complaints contact:
  Connecticut Insurance Department
  800-203-3447
  860-297-3900
  www.ct.gov/cid

Other Resources
Standard homeowners insurance does not cover flooding. Coverage is available through the National Flood Insurance Program. Federal assistance may also be available for some damages.

NATIONAL FLOOD INSURANCE PROGRAM
888-379-9531
www.floodsmart.gov

FEMA
800-621-FEMA (3362)
TTY (800) 462-7585
www.disasterassistance.gov
www.fema.gov

UNITED WAY STATEWIDE INFO LINE 2-1-1
Phone: 2-1-1
www.211ct.org