

TOWN OF PLYMOUTH

WATER POLLUTION CONTROL AUTHORITY

Mail and Billing Address

P.O. Box 257

Pequabuck, CT 06781

Phone: (860) 582-4881



Treatment Plant

35 Canal Street

Pequabuck, CT 06781

Fax: (860) 585-4071

wpc@plymouthct.us

SANITARY SEWER BACKUP PROCEDURE

SANITARY SEWER BACKUP PROCEDURE TO ALL RESIDENTIAL, COMMERCIAL, INDUSTRIAL AND MUNICIPAL USERS OF THE SANITARY SEWER SYSTEM EFFECTIVE JULY 29, 2020

The Plymouth Water Pollution Control Authority (WPCA) operates and maintains 47.5 miles of main line sewer, eight (8) pump stations and the main treatment plant.

It is the responsibility of all users of the system to operate and maintain the sewer line (lateral) from the building to the main sewer line.

A sewer line blockage can occur in any part of the system private or public for many reasons so if a user of the system suspects there is a problem the following action needs to be taken:

Report it to the WPCA immediately by calling the WPCA office at (860) 582-4881 Monday through Friday from 7:00 am – 3:30 pm. After hours, holidays and weekends Litchfield County Dispatch (LCD) at (860) 589-7779 and they will dispatch the WPCA on-call person to respond to your location.

WPCA staff will investigate and determine if the problem is in the WPCA main sewer line or the user's private sewer line. If the problem is in the main line WPCA staff will clear any obstruction in the line. If the main line is not obstructed and flowing normal and it is determined the problem is in the user's line it will be the responsibility of the user to contact a plumber and correct the problem at the expense of the user.

If the user of the system does not contact the WPCA first as stated above when the user suspects a problem and calls a plumber or contactor and the problem is in the main line the WPCA will not reimburse the user for any out of pocket expenses incurred.

Plymouth Water Pollution Control Authority