Sanitary Sewer Information

The City of Dover Water/Wastewater Department operates and maintains several sanitary sewer pump stations throughout the city. These pump stations are a vital part of the sanitary sewer system that services the entire city. If these pump stations should fail, there is a potential for sewage to backup into homes and businesses.

We have been experiencing a large number of pump plugging occurrences at these pump stations due to items that have been disposed of improperly into the sanitary sewer from residences and businesses. These items include: baby wipes, disinfectant wipes, household cleaning wipes, paper towels, diapers, Q-tips, tampons and applicators, sanitary napkins, contraceptive devices, washcloths, towels, articles of clothing, as well as cooking oils and greases.

Items labeled as flushable have been the cause of backed-up sewers. These items may pass through your toilets without any problems, but they will eventually cause problems in your home or business sewer pipe or the city’s sewer mains and pump stations. These problems can lead to damage to your home and personal property, or business and equipment caused by sewage backups.

We are asking all residents and business operators for your help to reduce and eliminate sewer system plug ups by not disposing of the items listed above in the sanitary sewer. These items should be disposed of in the trash. Please remember: toilet tissue is the only additional item to go in the toilet and that cooking oils and greases, as well as machinery oil, should not go down your drains.

We will continue to operate and maintain the city’s sanitary sewer system to the best of our ability and we will greatly appreciate your help as well. **If you should need to report a problem with your sanitary sewer, the city sewer main, or the pump station in your area, please call the Dover Wastewater Treatment Plant at 330-343-3443 any time, day or night.** The sooner a problem is reported, the sooner we can investigate and hopefully prevent any addition damage.

Thank you,

Mark R. Keyser, Superintendent
Dover Water/Wastewater Department