



# City of Friendswood Recovery Guide

September 2017

Friendswood Office of  
Emergency Management  
281-996-3335  
[eoc@friendswood.com](mailto:eoc@friendswood.com)

[www.friendswood.com](http://www.friendswood.com)

**Message from  
Mayor Kevin Holland:**  
*Our thoughts and prayers go  
out to the families that have  
lost loved ones. We feel for all  
those who have been flooded  
and have been affected by the  
storm.*

*I am very proud of our first  
responders who risked their  
own lives to save thousands of  
Friendswood residents. Their  
heroics and bravery go beyond  
words.*

*The outpouring of support  
from residents has been over-  
whelming. Thank you to all  
who have donated and all who  
continue to donate.*

*Hurricane Harvey brought catastrophic flooding to the City of Friendswood. The City received over 40 inches of rain as Harvey stalled over our area. Flooding far exceeded the "500-year" National Flood Insurance Program (NFIP) flood zone criteria. This guide provides Friendswood residents with valuable post-storm information.*

## Donations

**Mary Queen Catholic Church  
Food Pantry**  
606 Cedarwood Dr.

Accepting donations of food for  
flood victims Monday through  
Friday from 10am to 2pm and  
from 5pm to 7pm.

Flood victims may pick up food at  
the Mary Queen Catholic Church  
Food Pantry Monday through  
Friday, from 10 am to 2 pm.

**Calvary Houston**  
3700 FM 528 (Parkwood Drive)

Serving hot meals to those  
affected by the flood between 10  
am and noon, and between 4 pm  
and 6 pm

**The Shepherd's Nook**  
201 N. Friendswood Dr.

Open on Saturday, September 2  
and Monday, September 4 from  
10am to 2pm for collection and  
distribution of clothing.

**First Baptist Friendswood  
Collection Center**  
209 S. Friendswood  
Drive (at the corner of E.  
Shadowbend)

Open Monday through  
Saturday, from 9 am to 3 pm to  
accept and distribute donations.  
They accept only the following  
items, new in the box:

- Cleaning supplies including bleach and mops.
- Safety equipment such as rubber boots, gloves, and hardhats.
- Baby formula, Diapers, Baby bottles
- Small Children's toys-New Items Only
- Basic medical supplies such as band aids and aspirin. No prescription medications are accepted.

Clothing donations cannot be  
accepted.



**Friendswood Christian School**  
2051 W. Parkwood Ave.

Free childcare services for those  
that have been flooded. Care is  
available for children ages 6  
weeks to 10 years old. For more  
information, contact FCS at 281-  
482-4087.

### Call Center

A Friendswood call center staffed  
with volunteers from local  
churches will open on September  
2nd. Friendswood residents  
needing assistance or wanting to  
volunteer should call 281-888-  
0131.

All Shelters in Friendswood are  
now closed.

A curfew is in effect from 10pm to  
dawn. Those going to or from  
work may get stopped, but will not  
be written citations for curfew  
violations.

FISD classes resume Wednesday,  
September 6.

CCISD classes resume Monday,  
September 11.

## Household Garbage

The normal pickup schedule of  
household waste and recycling  
resumed Friday, September 1.

Please move all vehicles out of  
the street or to one side of the  
street so that trash trucks are  
able to pass through. On streets  
where cars are parked on both  
sides, trash trucks may be

unable to pass through and  
they WILL NOT collect on that  
street.

Please coordinate with your  
neighbors which side of the  
street will be kept clear. You do  
not want to be the reason why  
garbage trucks could not collect  
household trash and recycling  
on your street.



# FEMA

To register for disaster assistance  
from FEMA contact: 1-800-621-  
FEMA (3362). You can also register  
online by going to:  
[www.disasterassistance.gov](http://www.disasterassistance.gov)

For a comprehensive list of disaster  
resources, go to:

[www.disasterassistance.gov/get-  
assistance/assistance-by-federal-  
agency](http://www.disasterassistance.gov/get-assistance/assistance-by-federal-agency)

You can also use the FEMA mobile  
app for disaster assistance.  
[www.fema.gov/mobile-app](http://www.fema.gov/mobile-app)

## Storm Debris Removal

The City is activating contracts for storm debris removal. A debris pickup schedule will be announced. Sorting and placement of debris determines whether or not it gets picked up.

- ⇒ **Do not put storm debris in plastic bags.** FEMA regulations do not allow storm debris to be picked up if it is bagged.
- ⇒ Do not mix different types of storm debris. Mixed debris cannot be picked up.
- ⇒ Debris must be brought to the curb. When piling debris curbside, do not block or obscure fire hydrants as they are necessary for firefighting. Ensure your gas meter is accessible and do not pile debris on or around it. Do not obscure stop signs, mailboxes, intersections, or any other traffic control signage.

## Sorting Debris Piles



**Vegetative waste:** consists of trees, tree trunks, limbs, shrubs, leaves, and other green waste.



**Construction and demolition:** consists of sheet rock, shingles, siding, carpet, furniture, and other items originating from homes.



**White goods:** consists of refrigerators, washers, dryers, and other large appliances.



**Household hazardous materials:** consists of cleaners, paints, and other hazardous materials. Household hazardous materials should not be mixed with other storm related debris.

## Safety: Floodwater Dangers



As the water recedes and Friendswood residents begin to evaluate their loss, the long recovery process begins. Residents are asked to be mindful of the many hazards that flood water brings.

Children and pets should be kept out of affected areas until cleanup has been completed. Wear rubber boots and gloves while cleaning as floodwater

often contains sewage and hazardous materials from overflowed toilets and flooded vehicles. Be cautious as wildlife such as snakes and fire ants have been displaced from their normal habitat.

If you have been exposed to flood water or have been injured, consult with your doctor for necessary vaccinations. All open cuts and scratches should

be thoroughly cleaned to prevent infections.

If your home has flooded, turn off your natural gas and electrical utilities. Turn off electrical breakers until you can have an electrician evaluate your electrical system. Water and electricity do not mix. The gas meter should be turned off if water has damaged any natural gas appliance.

## Safety: Beware of Unscrupulous Contractors

As Friendswood residents recover from flooding, the City would like residents to be alert for those that would like to take advantage of you.

Residents should ask for identification from insurance adjusters. Remember, adjusters will not ask for money and do not require the signing of a contract.

Contractors offering repair services must register with the City prior to soliciting work. This registration ensures that

contractors are properly licensed and insured. They must have their registration card in hand before offering services within the City. Before a contractor begins repair work, they should obtain a permit from the City. The Community Development Department will be open at City Hall on Saturday, September 2 from 8am to noon to issue contractor registrations and storm related permits.



City issued proof of contractor registration.

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