

# Customer Assistance Programs

PECO provides the most assistance to customers in the state, helping more than 150,000 low-income customers each year with discounted rates, energy efficiency and weatherization help, and grants.



## IMPORTANT NUMBERS

To learn more:  
[www.peco.com/  
help](http://www.peco.com/help)

### Assistance Programs

For more information about these programs, please see the contact information below or visit [www.peco.com/help](http://www.peco.com/help).

#### CAP RATE

The CAP Rate program provides a discounted rate for low-income customers.

1-800-774-7040

#### LIHEAP (The Low-Income Home Energy Assistance Program)

LIHEAP is a Federal program that provides assistance to those having trouble paying electric, natural gas, or other energy bills.

1-800-34-HELP-4

#### MEAF (The Matching Energy Assistance Fund)

The MEAF program, which is funded by voluntary contributions from caring citizens, is designed to help low-income customers restore their service or avoid termination.

1-800-774-7040

To donate 1-800-403-6806

#### LIURP (The Low-Income Usage Reduction Program)

LIURP provides conservation and weatherization assistance for qualified households year-round.

1-800-675-0222

#### CARES (Customer Assistance and Referral Evaluation Services)

CARES assists customers who have a temporary personal or financial hardship that prevents payment of utility bills.

1-800-774-7040

#### COMMUNITY OUTREACH

PECO's outreach program provides community groups with information about PECO's customer assistance programs.

1-215-841-4173