

Frequently Used Numbers & Contact Information



Regional External Affairs Managers

Ed McBride, Manager, Local Governmental Affairs
edward.mcbride@exeloncorp.com

1-215-841-6777
fax: 1-215-841-5073

To learn more:
www.peco.com

BUCKS COUNTY

Ted Dorand, *theodore.dorand@exeloncorp.com*

1-215-956-3082
fax: 1-215-956-3353

CHESTER, LANCASTER & YORK COUNTIES

Greg Cary, *greg.cary@exeloncorp.com*

1-610-725-7189
fax: 1-610-725-7115

DELAWARE COUNTY

Ralph Brown, *ralph.brown@exeloncorp.com*

1-610-490-3120
fax: 1-610-490-3121

MONTGOMERY COUNTY

Suzanne Ryan, *suzanne.ryan@exeloncorp.com*

1-610-941-1504
fax: 1-610-941-1667

PHILADELPHIA

Mellanie Lassiter, *mellanie.lassiter@exeloncorp.com*

1-215-731-3235
fax: 1-215-731-3231

HARRISBURG

Mark Haas, *mark.haas@exeloncorp.com*

1-215-841-6602
fax: 1-215-841-5073

COUNTY AFFAIRS REPRESENTATIVE

Cristсандра Penn, *cristсандра.penn@exeloncorp.com*

1-215-841-4619
fax: 1-215-841-5073

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Outages, Emergencies, Storm Restoration, Maintenance & Safety

CALL BEFORE YOU DIG

PA One Call

Dial 811 or 1-800-242-1776 or visit www.pa1call.org

ELECTRIC SERVICE

Emergencies/Power Outages.	1-800-841-4141
Fallen Power Line/Equipment Damage	1-800-841-4141
Theft of Electric Service Hotline	1-866-414-1854

GAS SERVICE

Gas Emergencies (Suburban customers only) 1-800-841-4141

ENVIRONMENTAL ISSUES

Environmental Issues 1-610-943-5700

Customer Service/Billing

RESIDENTIAL CUSTOMERS

Customer Service: Budget billing; start, stop or transfer service; billing inquiries. 1-800-494-4000

Set Up an Online Account www.peco.com/customerservice

Pay by Phone: Automated interactive system available 24-hours-a-day for PECO bill payment. Payments can be made by using Visa, MasterCard or electronic checks (*Service charges apply*). 1-877-432-9384

BUSINESS CUSTOMERS

Customer Service 1-800-220-7326

TO OBTAIN MEDICAL CERTIFICATIONS

Customers with certain medical conditions may qualify for medical certificates to temporarily stop service termination for 30 days.

Customers may resubmit if condition persists. 1-888-480-1533
fax: 1-800-590-2799

COMPETITIVE ELECTRIC GENERATION SUPPLIERS

In Pennsylvania, customers can choose the company that generates their electricity—also known as their electric supplier. This means customers may switch to a competing supplier who can offer the lowest price or provide a specific service such as green/renewable energy.

To shop for a competitive generation supplier www.papowerswitch.com

To learn more:
www.peco.com

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Customer Assistance Programs

CAP RATE Discount rates for low-income customers.	1-800-774-7040
CARES Customer Assistance and Referral Evaluation Services.	1-800-774-7040
LIHEAP The Low-Income Home Energy Assistance Program	1-800-34-HELP-4
LIURP The Low-Income Usage Reduction Program	1-800-675-0222
MEAF The Matching Energy Assistance Fund To donate to MEAF	1-800-774-7040 1-800-403-6806

New Business and Electric & Natural Gas Equipment Relocation Due To Public Projects

NEW BUSINESS SERVICES (All Counties)
Hotline 1-800-454-4100

BUCKS & MONTGOMERY COUNTIES
Warminster Service Building
400 Park Avenue, Warminster, PA 18974
1-215-956-3270
fax: 1-215-956-3240

DELAWARE, CHESTER, LANCASTER & YORK COUNTIES
Berwyn Service Building
1050 W. Swedesford Road, Berwyn, PA 19312
1-610-725-7160
fax: 1-610-725-1416

PHILADELPHIA
NOTE: PECO does not provide gas service in the city
Christian Street Service Building
830 South Schuylkill Avenue, Philadelphia, PA 19146.
1-215-731-2340
fax: 1-215-731-2327

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New Business and Electric & Natural Gas Equipment Relocation Due To Public Projects (continued)

PECO NEW RESIDENTIAL CONSTRUCTION (All Counties)

Provides services to residential developers and builders for underground electric and gas installation for new houses.

Warminster Service Building

400 Park Avenue, Warminster, PA 18974

1-215-956-3010

fax: 1-215-956-3386

ELECTRIC & NATURAL GAS EQUIPMENT RELOCATION PROGRAM (Due To Public Projects)

Plans should be mailed to:

William J. Hensil, Program Manager, Public Relocation,
1050 W. Swedesford Road, Berwyn, PA 19312

1-610-725-7129

To learn more:
www.peco.com

Street and Traffic Lights

PHILADELPHIA STREET AND TRAFFIC LIGHT BILLING AND OPERATIONS

David Lee

1-215-841-6827

fax: 1-215-841-5448

STREET LIGHT BILLING INFORMATION

(Bucks, Chester, Delaware, Montgomery & York Counties)

Marie Hoey

1-215-841-3612

fax: 1-215-841-5683

STREET LIGHT OPERATIONS INFORMATION

(Bucks & Montgomery Counties)

Colleen Dolan

1-610-983-4902

fax: 1-610-935-7727

STREET LIGHT OPERATIONS INFORMATION

(Chester, Delaware and York Counties)

Mary D'Innocenzo

1-610-701-4441

fax: 1-610-701-4474

TRAFFIC LIGHT INFORMATION

(Bucks, Chester, Delaware, Montgomery & York Counties)

Scott Hofman

1-215-841-4925

fax: 1-215-841-5683